

FLINTSHIRE COUNTY COUNCIL

REPORT TO: **SOCIAL AND HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE**

DATE: **THURSDAY, 4 SEPTEMBER 2014**

REPORT BY: **CHIEF OFFICER, SOCIAL SERVICES**

SUBJECT: **INTEGRATED HEALTH AND SOCIAL CARE ACTION PLAN TO SUPPORT INDIVIDUALS WITH DEMENTIA**

1.00 PURPOSE OF REPORT

- 1.01 The purpose of this report is to inform elected Members of the strategic approach being taken by Social Services in Flintshire and its Partners within BCUHB, to deliver integrated Health & Social Care Services to individuals living with Dementia, their families and carers.
- 1.02 To seek Member's views regarding the approval for the development and implementation of an ambitious, crosscutting, integrated Dementia Action Plan that will roll out over the next three years and seek to address those areas of need identified within Flintshire's Dementia Strategy as well as the recommendations made by CSSIW following their inspection of Dementia Services in Flintshire earlier this year.

2.00 BACKGROUND

- 2.01 Flintshire's Commissioning Strategy for Dementia Services was supported by Members at the Scrutiny Committee in November 2013, and agreed by Cabinet in December 2013. Early in 2014 Welsh Assembly Government announced a National Review of Commissioning in Adult Social Care with a particular focus on the commissioning of Dementia services. CSSIW's report concerning Flintshire was published in May 2014 and in it CSSIW made three recommendations. They stated that the Local Authority, together with the Local Health Board should:-
- Accelerate an integrated 'outcome focused' approach to supporting people with Dementia and their carers. This should include co-location of operational teams and agreeing care management arrangements and a joint approach to risk.
 - Review the usage of joint funded Dementia support workers to optimise access and availability, especially at the point of diagnosis.
 - Develop a joint approach to ensure there is sufficient, locally based high quality nursing home capacity.

- 2.02 Building on the collaborative approach and shared understanding arising out of production Flintshire's Dementia strategy work has been ongoing to create a comprehensive improvement plan. This seeks to join up the activity of Health & Social Services and respond to what those individuals currently on "the dementia road" told us they needed most.

3.00 CONSIDERATIONS

- 3.0 It was recognised that simply addressing the CSSIW recommendations alone would be insufficient if we were to deliver improved outcomes for individuals with dementia in Flintshire from the first point of diagnosis in Memory Services right through to ensuring the availability of suitable services for those in need of long term care. "The Integrated Dementia Action Plan" (see Appendix 1A) is an ambitious proposal and currently "work in progress" across both Health and Social Care organisations. Already, however, there have been significant achievements, with more initiatives on course to be delivered during Autumn 2014. I have sought to highlight below, a few examples of progress made to date and in particular provide an update in relation to CSSIW recommendations.
- 3.02 The task of co-locating Health and Social Care teams has moved forward from just one team base established in the North West Locality (Holywell) in 2013 to a further base due to be occupied in the North East Locality (Deeside) in October of this year. A potential site for a South Locality base has also been identified in Mold and work is ongoing to agree a date for occupation in 2015. BCUHB have demonstrated their commitment to taking forward integrated working by offering social workers the opportunity to work from the Older Peoples Mental Health (OPMHT) team base in Deeside alongside Community Psychiatric Nurses, initially "Hot desking" but with the potential to explore more permanent arrangements in the future.
- 3.03 Implementation of the National Integrated Assessment framework later this year also provides an important opportunity to ensure joint assessments of need take place and that there is a shared approach to risk management in accordance with CSSIW recommendations.
- 3.04 Flintshire has indicated its intention to develop an 'Outcome Based' model of domiciliary care service in conjunction with the North Wales Regional Collaboration Project. It plans to pilot a "Living Well" model of dementia care in conjunction with a number of local independent domiciliary care providers, in one locality of Flintshire later this year. To support this initiative Flintshire has also indicated a willingness to explore rolling out "Dementia Red" an initiative successfully launched in Denbighshire last year by BCUHB to raise awareness of the needs

of people with dementia and their carers within primary care services and establish Dementia Champions in all primary and community settings.

- 3.05 Significant progress has been achieved by BCUHB in reducing waiting times for Memory Services in Flintshire (currently 8 weeks). The Memory Service hopes to seek accreditation by the Royal College of Psychiatry during the next 12 months and demonstrate that the improvements are being sustained. In accordance with CSSIW recommendations the Local Authority will initiate a review of the Dementia Support Worker Service later in the year along with colleagues from BCUHB and seek to utilise the skills and knowledge of this staff group more effectively, at the point of diagnosis.
- 3.06 A 12 week modular style 'Education Programme' aimed at better supporting carers of people with dementia commenced at NEWCIS Carers centre in early July. Initial feedback reports that it is being well received and places on a further two courses planned for later in the year are already in high demand. An E-learning programme is also due to be launched in September for family members of people with dementia and has over 20 families from Flintshire signed up.
- 3.07 Officers from the Local Authority along with colleagues in BCUHB continue to contribute to the development of a North Wales Specification for "Enhanced Dementia Care". This is designed to be outcome focused and set out for care home providers what good dementia care should look and feel like in residential care settings. The Enhanced Dementia Care Specification is on target to be completed by November 2014 and be implemented in April 2015.
- 3.08 Flintshire Contract & Commissioning team have worked successfully with Barchester Health Care Ltd to support the refurbishment and development of a specialist "Memory Lane" dementia unit offering 21 EMI Nursing placements within Bod Hyfryd Nursing Home in Flint. This additional capacity will ensure there is high quality specialist dementia care provision available within Flintshire, in accordance with CSSIW recommendations.
- 3.09 The Local Authority in partnership with BCUHB, Pennaf Housing Association and Wales and West have successfully developed plans to build Flintshire's third extra care schemes planned for the Flint and Holywell area. There is a firm commitment to develop specifically designed apartments to support individuals living with dementia within both of these developments. This will extend the range of options available to individuals with dementia, providing enhanced care environments within all localities in Flintshire.

4.00 RECOMMENDATIONS

- 4.01 That Members note the commitment across Health & Social Care organisations to deliver integrated support to those individuals living

with Dementia and the joined up approach to service improvements in the future.

4.02 That Members comment on the development of an 'Integrated Dementia Action Plan' and its implementation over the next three years, recognising that it is "work in progress", requiring further agreements in terms of performance measurement and monitoring arrangements.

4.03 That Members seek regular progress reports through the regular quarterly monthly reports.

5.00 FINANCIAL IMPLICATIONS

5.01 There are no financial implications; improvements will be achieved through service re-design within available budgets.

6.00 ANTI POVERTY IMPACT

6.01 None.

7.00 ENVIRONMENTAL IMPACT

7.01 None.

8.00 EQUALITIES IMPACT

8.01 None.

9.00 PERSONNEL IMPLICATIONS

9.01 Review role of three Dementia support workers funded through CHC but managed by Social Services (currently filled by staff seconded from Social Services).

10.00 CONSULTATION REQUIRED

10.01 None.

11.00 CONSULTATION UNDERTAKEN

11.01 Dementia Care Commissioning Strategy.

12.00 APPENDICES

12.01 Integrated Dementia Action Plan.

LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985 BACKGROUND DOCUMENTS

None.

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